



WORK ENVIRONMENT SURVEY

*Measurable and improved results through skills transfer,
practical application and ongoing development.*

PROGRAMME OUTLINE

This survey-feedback questionnaire is designed to collect data on organizational functioning. It measures the perceptions of persons in an organisation or department to determine areas of activity that would benefit from the development of the environment and organization. It can be used as the sole data-collection technique or in conjunction with other techniques (interview, observation, etc.).

This questionnaire measures seven variables:

- Objectives
- Structure
- Communication
- Incentives
- Leadership
- Attitudes and,
- Training and Development.

It can be customised to measure other variables

The questionnaire is designed to reflect a systematic approach for analysing relationships among these variables that influence how an organization or department is managed.

This is a way of measuring the informal aspects of the system. It may be necessary also to gather information on the formal aspects and to examine the gaps between the two.

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